



**PROFESSIONAL SERVICES CAREER FIELD NEWSLETTER**  
*Inspector General Edition*  
*November 2023*

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**DAIG Welcomes Mr. William E. Jenkins, SES, Principal Director, The Inspector General (Inspections)**



Mr. William E. Jenkins was selected for the Senior Executive Service in May 2014 and assumed his current role as the Principal Director, The Inspector General (Inspections) for the Army on July 5, 2023. In this capacity, Mr. Jenkins oversees Army Inspections specifically, the development and execution of Secretary of the Army-approved systemic inspections. Mr. Jenkins also serves as the primary advisor to The Inspector General on all inspection-related matters.

Mr. Jenkins previously served as the Deputy Auditor General, Modernization, Acquisition & Sustainment Audits. In that role, he was the principal advisor to The Auditor General on all matters concerning Agency programs for auditing the Army's major functional areas of acquisition, research and development, modernization strategies, weapons systems requirements, logistics systems and operations, equipment maintenance and sustainment, mobility and transportation, asset visibility and accountability, ammunition management and the industrial base.

Mr. Jenkins will serve as the Inspector General Functional Advisor/Professional Services Career Field. As the Functional Advisor, he will coordinate with the functional workforce to identify technical and nontechnical leadership and key competency gaps, communicate workforce gaps and mitigation strategies to ACCMA and to ASA M&RA; Coordinate programming, training, education, and professional development with the appropriate functional center of excellence, if applicable; Communicate Career Program/functional policies, procedures, and opportunities to the functional community and supporting commands; and Contribute technical expertise and recommendations to the IG community governance structure.

## **Department of the Army Inspector General Developmental Assignment**



The Department of the Army Inspector General (DAIG) Developmental Assignment program is a phenomenal opportunity worth exploring for all seasoned Civilians within the Inspector General (IG) Enterprise. I personally found my developmental assignment at DAIG's Hotline Office an amazing learning experience not only for professional growth, but for networking and quality of life.

First and foremost, the program enhances professional growth and allows for exchange of ideas. It allowed me to obtain a better understanding of the Department of Defense (DoD) Hotline Program, the view from their "foxhole" and the requirements they face. In-turn, I provided insight from an Army Field IG's perspective while working directly with DoD and downtrace IG offices. I sent both hotline information/hotline actions referrals to the field, reviewed Hotline Completions Reports (HCR), and submitted the cases to DoD. Both during and after, I was better able to provide training to my IG office on many of the nuances of HCRs as well as the importance of timely and accurate submission to DAIG.

Working inside an IG office at a different echelon not only offers wonderful networking opportunities but exposes the participant to a host of resources they may not have been previously aware of. I met so many wonderful people in the office and the surrounding areas. Many of whom, I very well may reach out to as a future tech channel or subject matter expert. These relationships extend beyond DoD IG, whom I don't get to speak with often back at my field office. It allowed me to meet other IGs from different services and agencies as well. In doing so, I was introduced to other ways of doing things as well as resources that my field office can leverage in the future.

This program not only benefits the IG enterprise but offers a great quality of life to the participant as well. I found working at the Pentagon to be amazing. I lived in a one-bedroom apartment that was a 10-minute walk to work, surrounded by restaurants and shopping nearby, and only a short subway ride to all the sites and entertainment of our nation's capital. With all expenses paid for, this was truly an opportunity that can't be beat.

If you want to get out of your comfort zone and want a change of pace for a couple of months, I recommend you consider the DAIG Development Assignment program. It will enhance both your profession and personal growth, as well as provide a break from the normal caseload in your office. Those interested in learning more about the DAIG Development Assignment program, please contact me, Ms. Rhonda Phillips, Defense Health Agency (DHA) OIG @ [rhonda.l.phillips6.civ@health.mil](mailto:rhonda.l.phillips6.civ@health.mil).

## **From the Desk of the Functional Chief**



Greetings Professional Services Career Field Colleagues,

One unique feature of the Professional Services Career Field is that the Functional Chief position rotates at the start of each fiscal year. On October 1st, our FY23 leader, Mr. Michael Brady, Functional Advisor for the Public Affairs & Communications Media Community, passed the torch to me. I want to take this opportunity to thank Mr. Brady for his

stewardship over the past year.

In FY23, the Professional Services Career Field Team executed a record-setting \$1,389,738 in funding to train 1,123 Army Civilians. Given that the career field was initially allocated \$356,040 to train 455 civilians, these final FY23 numbers are a fantastic news story for Professional Services Civilians who received far more training and developmental opportunities as result of their career field team's hard work and quick execution of funding allocated from other sources.

Another great news story from FY23 are the results from the Army Talent Development Program applications submitted in May. In the first round of results announced in early September, Professional Services Career Field Civilians secured seven seats in the Enterprise Talents Management (ETM) Programs and Leader Development (LDC) Courses (see p. 5 selectees). We look forward to the forthcoming announcement of the Senior Enterprise Talent Management (SETM) Program results in late December. For now, congratulations to all those Professional Services Career Field Civilians selected to attend LDC & ETM courses in the coming year!

If you are interested in Army Talent Development Programming, look at the "Army Civilian Talent Development" overview on p. 6 of this newsletter. I invite you to investigate the courses listed; talk with colleagues who took the courses listed; engage with supervisors and community managers about which course(s) are right for you; and map that out in your individual development plan.

As we approach the upcoming holiday season, I wish each of you a safe and meaningful time spent with friends and family. Thank you for all your hard work on behalf of the Army; and, for all you do to make the Professional Services Career Field the best in class!

William J. Koon  
Director, Civilian Personnel, Labor & Employment Law  
Functional Chief, Professional Services Career Field FY24  
Functional Advisor, Legal

## Hails & Farewells



*Ms. Leary and Mr. Koon during a farewell ceremony held in the office of LTG Stuart Risch, The Judge Advocate General.*

We bid a fond farewell to **Ms. Sarilyn Leary**, who served as Program Manager of the Legal Community from October 2020 to August 2023; and, who previously served as Assistant Chief of CP-56 (Legal) from 2014. In August 2023, Ms. Leary accepted a position as Assistant General Counsel with the National Geospatial-Intelligence Agency.

During Ms. Leary's tenure she was instrumental in executing more than three million dollars in centralized funding to train

more than 2,575 Army Civilians. Ms. Leary also led efforts to create the incredibly successful, no-cost training event known as *Raising the Bar* in May 2021. Army legal subject matter experts conduct monthly virtual training sessions which provide attendees with relevant continuing education as well as a forum for connecting and collaborating with colleagues. During Ms. Leary's tenure alone, there were more than 7,000 training contacts through *Raising the Bar*. Though her absence is deeply

felt by her Army colleagues, we all wish her well in her new position at NGA!



We warmly welcome **Mr. Dion Simpson** who joined the team in July as an Integrator. Mr. Simpson is a recently retired Combat Veteran with over 26 years of honorary military service. Throughout his tenure, he served as a Human Resource Manager and in a myriad of command and staff leadership positions. Mr. Simpson also served in additional specialized skilled duties such as Inspector General, Instructor, and Contracting Officer Representative in which he provided efficiency, career development, and professional services and support to the workforce culture and climate. He is excited to embark on his new journey as an Army Civilian professional and looks forward to sharing his knowledge, skill sets, and abilities while developing further capabilities to support the organizational goals and mission requirements. Mr. Simpson resides in Maryland with his wife and two children. He holds a Bachelor of Business Administration from Averitt University and a Master of Defense Strategic Studies from the University of Texas at El Paso.



*Tiffany Turner, Career Field Director, presenting Ms. Leary with a gift on behalf of the Career Field Team during a farewell dinner.*

## AUSA Annual Meeting



In October, members of your Professional Services Career Field Team were on hand at the AUSA annual meeting in Washington, D.C. After providing the career field brief, the Functional Advisors for the Legal and Inspector General Communities, Mr. William Koon and Mr. William Jenkins, paused for a photograph with the team. From L to R: Mr. William Koon, Ms. Donna Wood, Mr. Dion Simpson, Ms. Heather Ingrum Gipson, and Mr. William Jenkins.

Not pictured: Mr. Michael Brady, Functional Advisor, Public Affairs & Communications Media Functional Community; Ms. Tiffany Turner; and Ms. Susan Hand.

## TALENT DEVELOPMENT PROGRAM RESULTS

### ENTERPRISE TALENT MANAGEMENT (ETM) PROGRAMS

#### Command and General Staff Officers College Satellite

- **Leslie Herlick**, Fort Novosel, AL – Public Affairs & Communications Media

### LEADER DEVELOPMENT COURSES (LDC)

#### Harvard Senior Executive Fellows

- **Pamela Leigh**, CECOM, Aberdeen Proving Ground, MD – Public Affairs & Communications Media
- **Patricia Kingery**, HQDA, Arlington, VA – Legal (OGC)
- **Amit Motwani**, USACE HQ, Washington DC – Legal
- **Timothy Phillips**, USASAC, Riyadh, Saudi Arabia – Legal (AMC)

#### Leadership for a Democratic Society

- **Paul Loftus**, USACE, Huntington District, Huntington, WV – Legal

#### Senior Managers Course in National Security

- **Sandra Franzblau**, AFRICOM, Stuttgart, Germany – Legal (JALS)

Congratulations to this year's ETM & LDC selectees! Selections for Senior Enterprise Talent Management (SETM) Programs will be announced on/about 22 December 2023.

Click [here](#) to learn more about Talent Development Programs. Keep in mind the application process is extensive; and you must meet the required prerequisites. The application window is typically open from 1 March - 15 May each year. Consult the chart below for an overview of Army's Civilian Talent Development Programs.

# Army Civilian Talent Development | Entry-level to Senior-level Enterprise Programs

GS-01-SES

## Open Programs

- Foundation Course**  
 Orientation to leader development. Covers roles, core values, problem solving, flexibility/resilience, written communication, customer service, continual development, and risk management.
  - Required for all Army Civilians hired after 30SEP06
  - Online, self-paced
  - Fellows required to complete prior to program completion
- Action Officer Development Course**  
 New action officers attain staffing and communication skills needed at many levels of an organization.
  - Online, self-paced
- Organizational Leader Development Course**  
 Designed to enhance Army Civilian skills to meet changing workforce leadership requirements.
  - Web-based training
  - Available to all Army employees
- Manager Development Course**  
 This course focuses on leading and managing complex adaptive systems.
  - Web-based training
  - Available to all Army employees
- Supervisor Development Course**  
 Required for newly hired / newly promoted Army Civilian supervisors during Year-1 as a supervisor, and every 3 years thereafter.
  - Online, self-paced
- Supervisor 101**  
 Designed for all new Civilian supervisors to understand OPM supervisor requirements.
  - Target requirement in first supervisory month
  - Online, self-paced
- Supervisor HR Orientation Course**  
 Conducted by personnel experts on key HR topics in Army & OPM guidelines.
  - Target requirement within first 3 supervisory months
  - 2-days - Live and virtual classroom
  - Prerequisites: Supervisor 101

GS-10-12

## Intermediate Programs

- Basic Course (Grade target\*)**  
 Designed for Army Civilian leaders to effectively lead and care for teams.
  - 2 weeks
  - Required for supervisors GS-05-09; Available for GS-01-09
  - Prerequisite: Completed Foundation Course
- Intermediate Course**  
 Prepares current and aspiring Civilian leaders (GS-10-12) to lead and care for and manage resources at organizational level. Focused on "mission" planning, team building, establishing command climate, and stewardship of resources.
  - Phase 1: Distributed Learning
  - Phase 2: Resident instruction, currently Virtual Classroom Instruction
    - Completion of Phase 1 required prior to enrolling in Phase 2
  - Available to GS-10-12
  - Prerequisites: Foundation Course for Civilians hired after 30SEP06
- Academic Degree Training**  
 Academic Degree Training (ADT) is defined as training or education with the stated objective of obtaining an academic degree.
  - GS-09-15, All

GS-13-SES

## Senior Programs

- Advanced Course**  
 Prepares GS-13-15, for increasing responsibility and leadership for leading complex organizations.
  - Phase 1: Distributed Learning (2 weeks)
  - Phase 2: Resident instruction, currently 6-week Virtual Classroom Instruction
    - Completion of Phase 1 required before enrolling in Phase 2
  - Required participation in 2 seminars/week (7.5 hours per seminar)
  - Available to GS-13-15 in permanent appointments
  - Prerequisites:
    - Foundation Course for Civilians hired after 30SEP06
    - Advanced Course or equivalent
- Continuing Education for Senior Leaders**  
 Interactive environment for senior leaders to discuss current issues and relevant challenges facing civilian and military leaders.
  - 1 week - DL and virtual classroom
  - 2 seminars per week (7.5 hours per seminar)
  - Available to GS-14-15 in permanent appointments; O-3/O-6, CW4/CW5, SGM/CSM, other DoD/federal agency GS-14-15 in permanent appointments
  - Prerequisites:
    - Foundation Course for Civilians hired after 30SEP06
    - Advanced Course or equivalent
- Harvard Senior Executive Fellows**  
 Designed for top-level managers who aspire to be executives in all types of organizations.
  - Available to O-3/O-6, GS-14-15
  - 4 weeks
  - Online due to COVID
- Federal Executive Institute**  
 Offers three courses for GS-15 executives:
  - International Leadership Development Program
  - Leadership for a Democratic Society
  - SES Leading EDGE
- Senior Manager Course for National Security**  
 Designed to provide senior DoD leaders an understanding of the factors and forces that shape national security strategy and policy.
  - 2 weeks
  - Available to GS-14-15 or equivalent

ALL

## Tailored Programs

- Functional and Technical Training**  
 All Army Civilians are eligible to apply for functional and technical training within their Career Field. Courses and programs vary by career field, functional area, the career level of the civilian and the type of credentials and certifications required.

## Enterprise Talent Management Programs

- Enterprise Talent Management (ETM)**  
 Prepares participants for positions of greater responsibility in the Army workforce through advanced senior-level educational and experiential learning opportunities.
  - Consists of 4 modules in total
    - Command and General Staff Officer Course (GS-13; GS-12 by exception)
    - Executive Leader Development Program (GS-12/13)
    - Project-based ETM Temporary Duty Assignments (GS-13)
    - ETM Leadership Shadowing Experience (GS-13)
- Senior Enterprise Talent Management (SE TM)**  
 Prepares Civilians for positions of greater responsibility in the Army workforce through advanced senior-level educational and experiential learning opportunities.
  - Consists of 4 modules in total:
    - Army Senior Fellowship (GS-14/15)
    - Project-based STEM Temporary Duty Assignments (GS-14/15)
    - Senior Service College (GS-14/15)
    - Defense Senior Leader Development Program (GS-14/15)

The Professional Services Career Field Team values customer feedback about the services we provide. Comments may be submitted here: <https://ice.disa.mil/index.cfm?fa=card&sp=146249>.

## **New IG Looks to Provide Assistance to AMC, Redstone Arsenal**

By Alyssa Crockett September 11, 2023

[New IG looks to provide assistance to AMC, Redstone Arsenal | Article | The United States Army](#)



REDSTONE ARSENAL, Ala. – The new Inspector General of Army Materiel Command and Redstone Arsenal knew he wanted to be a Soldier from watching his dad’s many years of service to the nation.

“My sister would say it was engrained in me since a young age,” Col. Todd Burnley recalled. “I knew I was going to join the military.”

Burnley grew up in Mineral Wells, Texas. His father was a helicopter pilot stationed at Fort Wolters and the younger Burnley was inspired by his dad’s service. As a strong swimmer coming out of high school, Burnley received an athletic scholarship to attend the University of Miami in Florida.

After two years at Miami, he transferred to the University of Florida. After graduating from UF in 1993, he was commissioned as a second lieutenant in the Army artillery branch. For eight years, Burnley served in a variety of assignments, ranging from battalion fire support officer, executive officer, instructor and battery commander.

After a break in service, he transitioned to the Army reserve for two years, and eventually went back to active duty, this time coming back as a logistics officer and served in different assignments within the AMC enterprise. These include commander of Tooele Army Depot, Utah, and the Chief of Staff, Joint Munitions Command at Rock Island Arsenal, Illinois.

Now, Burnley has a new role and is excited to take on IG duties.

“I loved the transition from logistics to now being the IG. They are similar in the sense that in both fields you’re thinking your way through issues and problem sets and there are many ways to accomplish the mission,” he said.

As an extension of the eyes, ears, voice and conscience of the AMC commanding general, the IG office conducts inspections, investigations, teaching and training.

“We [the IG] want to be able to gain an understanding about a certain topic, explain the standard, bring attention to why something is the way it is, so that it can be resolved or altered. What we do help makes the Army better,” he said.

The IG provides assistance to AMC as well as the Soldiers, family members, civilians and retirees around the installation. For assistance, you can contact the IG at [usarmy.redstone.usamc.list.amcig-ia-personnel@army.mil](mailto:usarmy.redstone.usamc.list.amcig-ia-personnel@army.mil) or (256) 842-3114.

“This is truly a rewarding job. It’s gratifying to implement changes and finding out why a place could be lacking resources and finding recommendations to help fix those issues. If you’re ever confused about where to go or need assistance with anything, please reach out to us,” Burnley said.

### **Indiana Army National Guard Welcomes New Deputy Inspector General**



The Indiana Army National Guard, Office of the Inspector General, welcomes Mr. Jeffrey Franz as the Deputy Inspector General. Mr. Franz is a retired MAJ with 31 years of service. Previous IG positions included Assistant IG for United States Cyber Command, FT. Meade and Detailed Inspector General for United States Army Recruiting Command, Ft. Knox.

### **CECOM Welcomes Mr. Justin Meissner**



Welcome our newest teammate, Mr. Justin Meissner, to the U.S. Army Communications-Electronics Command & Aberdeen Proving Ground IG Family! Justin retired from the military earlier this year, after 26 years of service. Justin brings a wealth of knowledge and experience with him from his last duty assignment with the Department of the Army Inspector General as a Senior Officials Investigator and Assistance Division Chief. We look forward to his fresh perspective, diversity of thought, and strong investigative skills,

which will enable our office to continue to grow.

### **CECOM CPR Training**



On 20 July members of the U.S. Army Communications-Electronics Command & Aberdeen

Proving Ground IG Office participated in CPR training sponsored by the Aberdeen Proving

Ground and Kirk Army Health Clinic. Mr. Mike Slayman, Assistant Chief, Emergency Medical

*From left to right: Joe Carvalho – IG; Tim Richmond – Paramedic; Renee Baldwin – CIG; Anissa Roberts – IG; Mike Slayman - Asst Chief, EMS; Justin Meissner – IG; Steve Lazarus – IG; Scott Kauffman – Paramedic.*

Services, provided a class on how to properly perform CPR, use an Automated External Defibrillator (AED) and provide First Aid. This invaluable training prepared the team to help sustain life until emergency responders arrive on the scene.



## **IG Reflections – Mr. Steve Lazarus' Retirement**



As I, a retired Army First Sergeant, reflect on almost 14 years of Civil Service as an Army Inspector General, a satisfying smile creeps across my face. It has been a pleasure to continue serving America's finest Soldiers, DA Army Civilians, retirees, and Family Members.

I can still recall, after a 23-year fulfilling Army career, relocating my family from Neulußheim, Germany to start my first civil service position in Mountain View, California. It was 2010, the height of internet scamming, and I was on my way conducting a recon of Moffet Field, an installation I never heard of, the weekend prior to my start date. I was devastated when I pulled up to what appeared to be an empty building, with no sign of life. Was I scammed? After poking around, I finally found someone, the safety officer, who assured me this was a newly stood up command, the location was legit, and the building was usually full of people. He mentioned today was an exception due to everyone attending an EO observance. Whew, I guess I wasn't scammed, and yes, the assignment turned out to be great.

During my tenure as an IG, I had the unique opportunity to work all four IG functions, but my most memorable moment came when I was working an assistance case. A Soldier contacted me requesting assistance with obtaining his enlistment bonus. I can recall how the Soldier poured out his heart stating what the money meant to him and his family of four. I certainly could empathize with his situation, which made me eager to start my assistance inquiry. A few weeks later, and after I received word that his exception to policy was disapproved, I couldn't help feeling disappointed. What else can I do? Then I remembered speaking with a POC from the Army Board for Correction of Military Records (ABCMR) during a previous DoD WBR course. The ABCMR is the highest level of administrative review within the Department of the Army with the mission to correct errors in or remove injustices from Army military records. I dug through my ROLODEX (smile), hoping I still had her business card. To my surprise, I found the card and confirmed her agency was the correct avenue of redress for the Soldier. I shared the information with the Soldier, but I felt I had sent him on a journey that would not yield a favorable result. You can imagine my joy, when I received a phone call three months later, while heading home during California rush hour traffic. The Soldier yelled with excitement, "Mr. Lazarus, it worked, they approved my request, and I received my \$20,000 bonus". What a great feeling this was and now I cherish it as one of most memorable—taking care of Soldiers.

Throughout my entire IG career, I've worked with outstanding individuals, who in some way or another challenged me to sharpen my IG skills by providing me the best level of support, coaching, mentoring, and training, which made me better not only as a professional, but also as an individual.

I will be retiring after almost 37 combined years of Government service, and yes, I'm smiling. I will miss my current and past IG families, but now I can spend more time with the family who supported me through it all.

In between being an on-call bus attendant, where I am rewarded with smiling faces from special needs students, with outbursts like, “Mr. Lazarus, you’re number one,” I will now have time to spend with loved ones and sharpen my skills as a guitar and keyboard player. It was a great ride, and as we say in my native country of Jamaica, “Walk Good!”— (*A departing salutation, issued with good wishes*).

### **Major General Spahiu, Kosovo Army Inspector General, attended the Basic Course in May 2023**



The U.S. Army Inspector General School has now been back in resident instruction for a full calendar year, and the staff and faculty continue to witness the benefit for our students of experiencing the full curriculum, particularly the Extended Practical Exercises conducted during Week Three of the course. One additional, and very important, benefit of returning to resident instruction is that we have resumed hosting international students in the Basic Course. International students were unable to participate in the Alternative Virtual Learning (AVL) Basic Course due to overseas connectivity problems and other technological challenges. But now, since September 2022, the school has hosted students from South Africa, Slovenia, Latvia, Japan, Kosovo, Bosnia, Congo, and Georgia. One critical aspect of the international students’ attendance is the obvious importance those countries place on having a modern inspector general system as part of their armed forces. Their presence further reinforces the importance of inspectors general to our U.S. students, who learn to appreciate more fully what inspectors general do for the U.S. Army. Student interactions with these international students also help to express the premium these partner nations place on anti-corruption and readiness efforts within their respective countries. U.S. students also learn how other countries are both adapting and adopting aspects of the U.S. Army Inspector General System to meet their own unique readiness needs and the needs of their particular military culture. Army Regulation 20-1, paragraph 4-1c, encourages interaction and engagement with allied and partner IGs, and fulfilling that charter starts here -- at the U.S. Army Inspector General School.

*Droit et Avant!*

## **Awards & Recognitions**

### **Fort Campbell IG Office**

Mr. Jacob Carpenter, 101<sup>st</sup> Airborne Division (Air Assault) Assistant Inspector General was awarded the Civilian Service Commendation Medal for his outstanding performance as a dedicated member of the Inspections Team. Jacob's dedication to duty, commitment to excellence, and willingness to assume greater responsibilities was instrumental to providing critical Inspector General Inspections for 101<sup>st</sup> Airborne Division.



MAJ Natalie P. Bryant became the 101<sup>st</sup> Airborne Division (Air Assault) IG Chief of Inspections. She hails from the 101<sup>st</sup> Airborne Division G4 and brings a wealth of knowledge and rational perspective to the IG Office



SFC Joseph Martin, 101<sup>st</sup> Airborne Division (Air Assault) IG NCO retired after 22-years of service and received a Star Note from LTG Donna Martin. The IG team gifted him with a sword so that he can keep his life as sharp as his service was to the United States Army and the IG Enterprise.

### **8A Civilian IG of the Quarter**



Eighth Army (8A) salutes Joseph (Joe) E. Taylor, 8A Inspector General, Chief of Assistance and Investigations, as Civilian of the Quarter, 3<sup>rd</sup> Quarter 2023! A ceremony was held on 14 August 2023 at the 8A headquarters building Camp Humphreys, South Korea to honor the awardees. Mr. Taylor's exceptional performance earned him this prestigious Civilian of the Quarter award in the GS-12/13 category.



During the ceremony, LTG Willard M. Burleson, Eighth Army Commanding General, presented Mr. Taylor with a certificate of achievement to acknowledge his hard work and dedication. In addition to the certificate, Mr. Taylor received cash and time off awards for this outstanding accomplishment. Department of the Army Civilians, Korean national employees, and contractors play an integral part of the 8A team, contributing significantly

to the smooth functioning and progress of the command on a daily basis. Congratulations to Mr. Taylor for this achievement and his contributions to the Inspector General community and the Eighth Army.

## **USARCENT IG Swear- In Ceremony & Partner Nation Engagements in the Middle East**



On Friday, 9 AUG, LTG Frank, ARCENT Commanding General, swore in five newly appointed Inspectors General. The "Swearing In" ceremony establishes a solid foundation for their tenure in ARCENT and is essential to the onboarding process for new IGs. As prescribed by Army Regulation 20-1,



excellence, accountability, professionalism, and an unwavering commitment to ethical conduct.

*Inspector General Activities and Procedures*, and guided by the principles of our service, this solemn oath symbolizes the unwavering acceptance of the distinctive obligations and responsibilities bestowed upon IGs. IGs pledge their unyielding dedication to fairness, impartiality, and adherence to regulations. It fosters trust, confidence, commitment to

The Office of the Inspector General has a unique hierarchical structure in that through each Directing Authority Office; it reports all things discipline, economy, and efficiency directly to the Secretary of the Army. When new Inspectors General reports to a unit for duty, they want to make a positive first impression. However, that office must ensure that the new inspector has the right tools unique to that organization to be successful. Tried and true methods include meeting the commander, becoming familiar with direct reporting commands, and understanding the mission, priorities, and the commander's critical information requirements. It includes becoming familiar with the building (not only once), attending commander updates, and learning the names of major conference rooms and operations centers. Army Regulation 600-8-8, *The Total Army Sponsorship Program*, directs commanders to ensure a successful sponsorship program for Soldiers and their families. Command IG offices should set the standard for newly appointed inspectors so that their transition to a new area, unit, and team is the best it can be! COL Ruth Kane and MSG Boults

## Partner Nation Engagements in the Middle East

There has never been a more critical time in the history of the United States to increase our partnership with our partners and allies in the Middle East, Army Central



Command's area of operation. On 26 JUL, the ARCENT Command IG conducted a Key Leader Engagement with Kuwaiti Inspector General (IG) BG Hussain Al Faqaan, Deputy IG Brig Gen Aziz Salem Fahad and his staff of Inspectors from the Kuwaiti Air Force, Land Forces, Engineers, and Security Services. This was the first visit to the Kuwaiti Ministry of Defense Inspections in the history of our relationship. Kuwaiti inspectors work for His

Excellency in executing inspections across all Armed Forces; they are equivalent to our DoD IG and are in uniform. They were pleased with our offer to build a relationship and our offer of an IG-to-IG future partnership. Twitter Kuwait Army Ground Headquarters broadcast was released at 1520C, with over 23K views as of August 2023.



“The most important topics of common interests were discussed, especially those related to military inspections and ways to develop cooperation frameworks.” ARCENT IGs received a beautiful reception for our first IG-to-IG engagement in Kuwait. We were



greeted at the Kuwaiti MOD Inspection Headquarters by four general officers, two colonels, and Public Affairs photographers. They would like to send two of their Inspectors to The Inspector General Course and look forward to building

a relationship between our two offices. COL Ruth Kane and MSG Boults

## Deployed IGs in support of 1<sup>st</sup> TSC Deployed Operation Spartan Shield/Operation Inherent Resolve

SFC Rafael Navarro-Caban (left), MSG Carlos Gomez (middle), and MAJ Rich Eherenman (right) all students of TIGS class 22-007 celebrate SFC Navarro's end of tour and MSG Gomez's birthday while at Camp Arifjan, while forward deployed in support of Operation Spartan SHIELD/Operation INHERENT RESOLVE. SFC Navarro-Caban is an IG NCO with the outgoing Task Force Spartan (28th ID), MSG Gomez is an IG NCO with 1TSC-OCF (143rd ESC), and MAJ Eherenman is an IG with 1TSC (FWD). This highlights the teamwork and IG tech channel/network relationships formed while at TIGS as three IGs from three separate Commands and compos (Active duty, Army Reserve, and National Guard) found themselves working together while forward deployed.



## USACE A&I

Greetings fellow IG Soldiers and Colleagues,

In this edition of the Professional Services Career Field Newsletter, we're excited to spotlight a unique and engaging training initiative undertaken by the Assistants and Investigations (A&I) Division at the United States Army Corps of Engineers (USACE). This initiative is all about turning complaints into valuable insights that will shape our approach in the coming Fiscal Year 24.

### **Diving into Trends Analysis: A Collaborative Approach**

The A&I Division recently trained a refreshing approach to understanding the needs and concerns of our Corps subordinate units. Rather than focusing solely on the shortcomings highlighted by complaints, the division chose to harness the power of data by running various complaint reports to include the top five.

This engaging training involved a collaborative effort utilizing MS-Teams that brought the A&I Division in together remotely from Virginia, Georgia, and Florida, to analyze and interpret the data. The goal

conducted a

FY 20	FY 21	FY 22	FY 23	Q
1	2	3	4	5
6	7	8	9	10
11	12	13	14	15
16	17	18	19	20
21	22	23	24	25
26	27	28	29	30
31	32	33	34	35
36	37	38	39	40
41	42	43	44	45
46	47	48	49	50
51	52	53	54	55
56	57	58	59	60
61	62	63	64	65
66	67	68	69	70
71	72	73	74	75
76	77	78	79	80
81	82	83	84	85
86	87	88	89	90
91	92	93	94	95
96	97	98	99	100

Count

15	14	ENGINEER/ACQUITIES
12	9	Engineer personnel Actions
12	6	Acquisition Inappropriate / Acquisition
11	1	Acquisition
10	1	Acquisition Requests
10	1	Personal Agent - CIV
8	1	Command/Leadership Issues
8	1	

Microsoft Teams

**A&I Team Meeting**

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Participants: Parker, Andrea K CIV (USARMY CEHQ (USA)), James, Marlon C CIV (USARMY CEHEC (USA))

Participants: Parker, Andrea K..., Price, Demetrius..., Price, Demetrius..., [Participant Name], [Participant Name]

was clear: uncover the underlying trends behind these complaints to develop a comprehensive analysis that would guide our actions moving forward.

### **Extracting Valuable Insights**

Through this initiative, the division successfully unveiled a host of insightful trends that are set to play a crucial role in shaping our strategies for Fiscal Year 24. By analyzing the top complaint reports, the team discovered patterns that shed light on areas that require attention, improvement, and innovation.

From leadership-related concerns to wetlands and waterways regulation/permitting challenges, the trends analysis provides a roadmap for enhancing the efficiency, effectiveness, and overall performance of our Corps subordinate units. This invaluable information ensures that we address issues at their root causes, promoting a proactive rather than a reactive approach to problem-solving.

### **Sharing Knowledge for Growth: Division and District Site Visits**

The fruits of this engaging training will not be kept behind closed doors. The insights gathered from the trends analysis will be presented during division and district site visits throughout Fiscal Year 24. By sharing this knowledge, we ensure that every level of our Corps is well-informed and aligned, fostering a culture of continuous improvement and collaboration.

### **A Foundation for Excellence**

As we reflect on this innovative training initiative, it becomes evident that approaching complaints with a positive and proactive mindset can lead to transformative insights. The A&I Division's dedication to turning challenges into opportunities exemplifies the spirit of excellence that defines USACE.

### ***Essayons – “Let Us Try”***

In conclusion, let us embrace this initiative as a testament to our commitment to growth, adaptability, and unity. By working together, analyzing trends, and implementing targeted improvements, we can look forward to a Fiscal Year 24 that builds upon our strengths and propels us toward even greater accomplishments.

Stay tuned for more inspiring stories and updates in our journey toward excellence.

With unwavering dedication,

### **“Droit et Avant”**

Mr. Marlon C. James  
Chief, Assistance & Investigations  
Office of the Engineer Inspector General  
U.S. Army Corps of Engineers

## **Welcome New IGs**

- Charles W. Cook - HQs, U.S. Army Intelligence Command, Ft Belvoir, VA
- Jeffrey D. Franz – JFHQ, National Guard, Indianapolis, IN
- Anniestine D. Lundy – U.S. Army Inspector General Agency, Arlington, VA
- Justin T. Meissner – U.S. Army Communications-Electronics Command, Aberdeen Proving Grounds, MD
- Cynthia M. Moyer – Military Entrance Processing Command, Chicago, IL
- Brian J. Pehrson – U.S. Army Medical Command, Ft Belvoir, VA
- Vienary Decarlo Tanksley – U.S. Army Cyber Center of Excellence, Ft Belvoir, VA